



## American General Tool Group

# Parts & Accessories Warranty

April 2019

American General Tool Group (known as **AGTG**), has an **“OUT-OF-BOX”** warranty policy on all pneumatic and electrical parts/accessories under the **AGTG** Brands listed below.

**AGTG** warrants that a new out-of-box part will meet the form and function required to repair a broken tool and, to make the tool perform normally as it did prior to being repaired.

Once a part has been installed inside/outside a tool and, the tool has been placed back in use, the part is deemed “used” and cannot be returned.

**AGTG** will repair or replace out-of-box parts only at our option.

**AGTG**, at its discretion, reserves the right to establish status of returnable items, inspect all goods and packaging to determine if a part has been used in a tool or, if it was an **OUT-OF-BOX** failure. At that time **AGTG** may replace, refuse or make other arrangements of said merchandise accordingly.

Returned goods without an **RMA** issued by **AGTG** will be refused.

Warranty is void if: defects in materials or workmanship or damages result from repairs or alterations which have been made or attempted by others; or, the unauthorized use of nonconforming parts; or, the damage is due to normal wear and tear; or, this damage is due to abuse (including overloading of the tool/part beyond capacity); or, improper maintenance; or, neglect or accident; or, the damage is due to use of the tool/part after partial failure or use with improper accessories.

No warranty, oral or written, expressed or implied, other than the above warranty is made with regard to this product. **AGTG** disclaims any implied warranty of merchantability or fitness for a particular use or purpose and, all other warranties. In no event shall **AGTG** be liable for any incidental, special, consequential or punitive damages or, for any costs, attorney fees, expenses, losses or delays alleged to be as a consequence of any damage to, failure of or, defect in any product including but, not limited to, any claims for loss of profits.

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